

March 10, 2026

Notice of Canadian National Export Hold

Dear Valued ONE Customers,

Please be advised that Canadian National (CN) has notified Ocean Network Express of the following Export Hold Review Process to improve the accuracy of commodity descriptions for the U.S. Customs Border Protection.

Effective March 10, exports from Taschereau, Montreal and Brampton, Toronto terminals that interchange with CSX destined for Philadelphia, Pennsylvania and Elizabeth, New Jersey ports will be placed on hold for a 24 hour period to verify the commodity description on export documentation. During this hold:

- Exports will be released within 24 hours provided the commodity description meets CBP requirements.
- If there are any discrepancies the CN's Customs team will contact the shipping line to request a revised commodity description.
- Exports will remain on hold until the discrepancies have been resolved

Please note that Freight of All Kinds or FAK should **NOT** be shown anywhere in the commodity description, otherwise the export will be placed under an immediate hold until revised.

Canadian National Export Commodity Descriptions:

Acceptable	Not Acceptable
Clothing, Shoes, Footwear, Jewelry (may include watches)	Apparel, Wearing Apparel, Ladies' Apparel, Men's Apparel
Kitchen Appliances, Industrial Appliances, Heat Pump	Appliances
For CN only: Auto parts (Indicates New) or Used Autoparts	(For Auto parts) - "Parts"
Baseball Caps, Blasting Caps, Bottle Caps, Hub Caps	Caps
Actual Chemical Name (NOT brand Name) or U.N. HAZMAT Code Identifier #	Hazmat or Chemicals - Hazardous or Chemicals - Non-hazardous
Computers, Consumer Electronics, Telephones, Electronic Toys (Can include Gameboys, Game Cubes, Dancing Elmo Doll etc), Personal/household Electronics (I.e. PDA's, VCR's,TV's)	Electronic Goods or Electronics
Industrial Equipment, Oil Well Equipment, Automotive Equipment, Poultry Equipment etc	Equipment
Wood Flooring, Plastic Flooring, Carpet, Ceramic Tile, Marble Flooring	Flooring
Oranges, Fish, Packaged Rice, Packaged Grain, Bulk Grain	Foodstuffs
Iron Pipes, Steel Pipes	Iron
Iron Building Material, Steel Building Material	Steel
Saddles, Leather Handbags, Leather Jackets, Shoes	Leather Articles
Metal Working Machinery, Cigarette Making Machinery	Machinery
Sewing Machines, Printing Machines	Machines

Canadian National Export Commodity Descriptions Continued:

Acceptable	Not Acceptable
Plastic Pipes, PVC Pipes, Steel Pipes, Copper Pipes	Pipes
Plastic Kitchenware, Plastic Houseware, Industrial Plastics, Toys, New/Used Auto Parts	Plastic Goods
Polyurethane Threads, Polyurethane Medical Gloves	Polyurethane
Rubber Hoses, Tires, Toys, Rubber Conveyor Belts	Rubber Articles
Welding Rods, Rebar, Aluminum Rods, Reactor Rods	Rods
Plastic Scrap, Aluminum Scrap, Iron Scrap	Scrap
(Only the Actual Description)	STC (Said to Contain), General Cargo, FAK (Freight of All Kinds), a Blank description or "No Description"
Ceramic Tiles, Marble Tiles	Tiles
Hand Tools, Power Tools, Industrial Tools	Tools
Electric Wires, Auto Harness, Coiled Wires (Industrial)	Wires

Representatives are working quickly to update bookings that are currently in transit. If additional information becomes available, customers will be advised accordingly.

Thank you for your continued support and understanding.

Sincerely,
Ocean Network Express (North America) Inc.
