

August 9th, 2024

## **Demurrage and Detention Policy Update**

### **United States**

**Dear Valued Customers,**

Effective September 9, 2024, Ocean Network Express will assess demurrage and detention charges in the United States on a **calendar day** basis once freetime has expired. Where applicable, the calculation will also follow the local and state regulations.

ONE will continue to calculate tariff free days based on **working days**, following the gate schedule of the pickup or return location.

ONE will continue to keep our customers updated on any further developments.

We appreciate your business and thank you for choosing ONE.

**Sincerely,**  
**Ocean Network Express (North America) Inc.**

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