

January 19th, 2024

Notice of Temporary Service Stop - North America Exports to Jebel Ali **Update #1**

Dear Valued Customers,

As mentioned in our [previous advisory](#), due to uncertainty and high risk surrounding the Red Sea, ONE will continue to reroute vessels via the Cape of Good Hope. As a result of this large deviation in routing, it is not sustainable to continue offering direct EC5 service of North America exports to Jebel Ali.

As an update to existing Jebel Ali cargo on the below vessels, please find the latest status.

Vessel name	Latest Status	Cargo Delivery Plan
ONE APUS 0014W	Omit Jebel Ali	Jebel Ali cargo will be transshipped at Jeddah
ONE HAWK 0027W	Omit Jebel Ali	Jebel Ali cargo will be transshipped at Singapore with plans to load on the Hyundai Respect 0035W.
ONE EAGLE 0030W	Omit Jebel Ali	Jebel Ali cargo will be transshipped at Singapore with plans to load on the Hyundai Respect 0035W.
ONE BLUE JAY 0031W	Under review of Jebel Ali call	To be updated
ONE CYGNUS 0016W	Plan to omit Jebel Ali	Jebel Ali cargo will be transshipped at Singapore
ONE WREN 0022W	Plan to omit Jebel Ali	Jebel Ali cargo will be transshipped at Singapore
ONE CRANE 0027W	Plan to omit Jebel Ali	Jebel Ali cargo will be transshipped at Singapore

ONE is working diligently on connection from Singapore to Jebel Ali to provide earliest delivery including deploying extra vessels. The connection information will be updated by individual bookings.

As a reminder, bookings for North America Exports to/from Jebel Ali have been stopped until further notice. This is applicable to all inbound/outbound and direct/transship bookings. Locations that frequently transship via Jebel Ali, such as Jeddah, Saudi Arabia / Ajaman, UAE / Aqaba, Jordan / Sokhna, Egypt, will also be impacted by the booking freeze.

For further questions, please reach out to your local ONE representative.

Sincerely,
Ocean Network Express (North America) Inc.
