

March 15, 2023

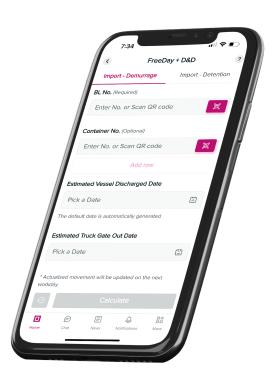
## Enhanced Digital Solutions: Demurrage and Detention Rate Calculator

## **Dear Valued Customers,**

We are pleased to announce our Last Free Day and Demurrage and Detention calculator is now available on our Mobile App and Live Chat. Determining your last free day and estimating demurrage and detention charges has never been easier! At this time, the calculator is available for import shipments only and final cost(s) will be determined and invoiced at completion of services.

Benefits of utilizing the mobile app include:

- Instant visibility to your estimated Dem / Det charges for import shipments
- Ease of managing transactions and information within your reach
- Available at your fingertips 24/7
- User Friendly



## Download our Mobile App and try it today!

To learn more about our digital solutions, click <u>here</u>.

If you need help or have additional questions, please feel free to schedule a training session with our digital services team, by clicking <a href="here">here</a>.

We appreciate your business and thank you for choosing ONE!



## Sincerely,

Ocean Network Express (North America) Inc.