

August 23rd, 2022

## Customer Advisory - EC4/EC5 Schedule Recovery

### Dear Valued Customers,

As part of the upcoming TPEB Schedule Recovery Measures, we would like to draw specific attention to temporary changes impacting EC4 & EC5 services, whereby New York WB call will be *temporarily* omitted from EC4 rotation. To help maintain coverage of this crucial market, a direct New York WB call will be added to the EC5 rotation. These actions are being taken to help maintain schedule integrity and continuity.

EC5 Service will temporarily omit Savannah & Halifax. The chart below provides details related to First Effective EC4/EC5 Voyages that are affected by the change. The Last Effective Voyages affected will be announced as soon as schedules are finalized, and the information is known.

#### \*New\* Recovery Measures for Services –

Service	Recovery Measures	First Effective Vessel Voyage	First Effective Vessel Voyage ETA	Last Effective Vessel Voyage	Last Effective Vessel Voyage ETA	Service Rotation
EC4	New York WB Omission	MONACO BRIDGE 0019E/W	ETA NYC WB 11 OCT 22	TBA	TBA	<i>Original:</i> KHH - YTN - CMP - SIN - NYC EB - ORF - SAV - CHS - NYC WB - SIN - KHH  <i>New:</i> KHH - YTN - CMP - SIN - NYC EB - ORF - SAV - CHS - <b>NYC WB</b> - SIN - KHH
EC5	Savannah Omission	ONE Honolulu 214E/W	ETA SAV 21 Nov 21	TBA	TBA	<i>Original:</i> LCH - CMP - SIN - CMB - HAL EB - NYC - SAV - JAX - ORF - HAL WB - JEA - SIN - LCH  <i>New:</i> LCH - CMP - SIN - CMB - HAL EB - NYC - <del>SAV</del> - JAX - ORF - <b>NYC WB</b> - <del>HAL WB</del> - JEA - SIN - LCH
	Halifax WB Omission	HYUNDAI FORCE 0095E/W	ETA HAL WB 18 OCT 22	TBA	TBA	
	New York WB Adhoc Call		ETA NYC WB 20 OCT 22			

**Potential Impact:**

During this temporary Recovery Measure, it is likely that cargo originating from/via *Kaohsiung*, *Yantian*, and *Cai Mep* with a Port of Discharge for New York will experience longer Transit Time than normal, as alternative transshipment routings will need to be utilized.

Cargo originating from/via Southeast Asia with a Port of Discharge for Savannah will need to be routed via Singapore transshipments to EC4 service due to EC5 omission of Savannah.

We appreciate your business and thank you for choosing ONE!

**Sincerely,**  
**Ocean Network Express (North America) Inc.**

