

July 15th, 2021

## **Union Pacific Railroad Update**

**Dear Valued Customers,**

Ocean Network Express (North America) Inc., is providing this update regarding rail import cargo moving via the UP (Union Pacific Railroad) network. The UP has announced a 7-day pause (effective Sunday, July 18th, 23:59 PT) for Eastbound traffic from the U.S. West Coast terminals destined to G4 terminal. During this time the UP will concentrate on actively reducing the rail backlog already enroute or already around the Chicago area.

On our part, ONE has initiated a dray-off program whereby we are actively mounting grounded containers onto available chassis. Additionally, when possible we are also draying units to an off-dock location for customer pick up to continue to make every effort to improve the situation.

**In order to help mitigate the effect of the current congestion, it is critical for all customers to expedite the unloading of containers at local DC's and that all available empty containers are returned as quickly as possible to improve chassis velocity and support the health of the G4 terminal.**

Should you have any questions regarding your cargo, please contact your ONE sales representative.

We appreciate your business and thank you for choosing ONE.

**Sincerely,**

**Ocean Network Express (North America) Inc.**

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