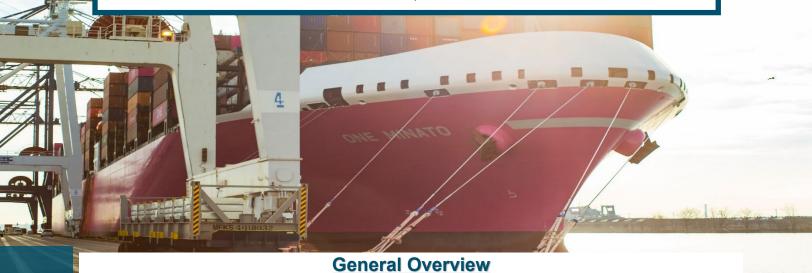
### **ONE View – North America Customer Newsletter**

June 4th, 2021



This is Ocean Network Express (North America) Inc.'s first ONE View Customer Newsletter. To keep you informed, we will provide weekly editions posted to our North America websites.

Terminals on the West & East Coast (USA & Canada) continue to experience congestion, mainly caused by high record cargo volumes, putting a strain on Chassis, Rail Car, and Truck capacity (including inland facilities). There are more challenges on the West Coast compared to the East Coast at the terminals. In these recent weeks, Import volumes have significantly increased into Kansas City and Chicago rail facilities. Ocean Network Express continues to review all options to find ways to improve our service and operation.

### **Terminal Conditions for USA/CANADA**

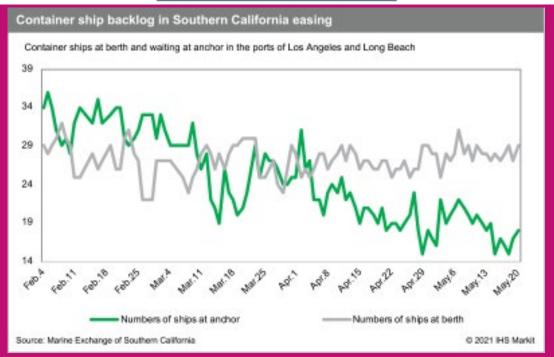
- In the Pacific West, there's been an increase of Rail Cars that has reduced the amount of import grounded containers to about 50% this past month.
- There's been an increase of vessels calling in the Port of Oakland, which has increased the queue of vessels waiting for berth/terminal. Import discharge is carefully being metered to avoid impacting the dwell times.
- In the Port of LA/LB terminals, congestion is improving by Carriers shifting the cargo away to other
  ports. However, high intermodal volumes continue to cause congestion problems, having to wait for rail cars.
- GCT-BAYONNE (New Jersey), despite the recent congestion problems, additional containers have been loaded on vessels, which have reduced yard congestion and improved yard fluidity.
- GPA Terminal in Savannah is congested, caused by high record volumes putting a major strain on chassis and truck capacity.

## **West Coast Trend Analysis**

Inbound Loaded TEUs at Selected Ports.

West Coast Trend Analysis:										
	Mar 2021	Mar 2020	% Change	Mar 2019	% Change	Mar 2021 YTD	Mar 2020 YTD	% Change	Mar 2019 YTD	% Change
Los Angeles	490,115	220,255	122.5%	297,187	64.9%	1,340,608	905,011	48.1%	1,075,426	24.7%
Long Beach	408,172	234,570	74.0%	247,039	65.2%	1,146,183	793,123	44.5%	873,742	31.2%
San Pedro Bay Totals	898,287	454,825	97.5%	544,226	65.1%	2,486,791	1,698,134	46.4%	1,949,168	27.6%
Oakland	97,538	67,035	45.5%	74,714	30.5%	255,141	218,472	16.8%	226,586	12.6%
NWSA	139,914	84,035	66.5%	117,007	19.6%	355,087	278,573	27.5%	345,291	2.8%

# **Anchor and Berth at LA/LB**



Port Location	Total Vessels (all Lines)	Days Waiting	
Los Angeles/Long Beach, CA	13	0-3 days	
Oakland, CA	29	5-12 days	
Seattle/Tacoma, WA	7	2-5 days	
Vancouver, BC (Canada)	4	3-5 days	

# **Average Rail Transit Times (Jan-April 2021)**

From Los Angeles/Long Beach	From Seattle/Tacoma
Atlanta, GA – 6 Days	Atlanta, GA – 10 Days
Chicago, IL – 18 Days	Chicago, IL – 6 Days
Cleveland, OH – 9 Days	Cleveland, OH – 9 Days
Columbus, OH – 8 Days	Columbus, OH – 8 Days
Dallas, TX – 4 Days	Detroit, MI – 10 Days
Detroit, MI – 9 Days	Kansas City, KS – 5 Days
Houston, TX – 5 Days	St. Louis, MO – 6 Days
Kansas City, KS – 6 Days	Memphis, TN – 7 Days
St. Louis, MO – 7 Days	New York, NY – 19 Days
Memphis, TN – 5 Days	
New York, NY – 19 Days	

Image Source: https://www.joc. com/sites/defaul t/files/resize/u45 95771/LALB%2 0Container%20 Ships%20at%20 Anchor%205-20-21-400x257.png

Supporting
Article: <u>LA-LB</u>
<u>terminals</u>
<u>worried about</u>
<u>rail backlog</u>
<u>ahead of peak</u>
<u>volumes</u>
(joc.com)

### **Looking Forward**

#### **Question:**

What is Ocean Network Express doing to expedite the flow from West Coast Ports?

#### **Answer:**

Ocean Network Express is implementing additional initiatives to support and facilitate the delivery of Rail Cars to the Ports, reducing congestion and dwell time from imports. Secondly, we're arranging vessels calling multi-terminals at the same Port to improve even distribution of containers to avoid more congestion.

#### **Question:**

How and when will we receive more information from Ocean Network Express?

#### **Answer:**

Ocean Network Express (North America) Inc. will be publishing weekly ONE View Customer Newsletters keeping you informed on information related to United States & Canada shipments.

### Freight Forwarder Compensation - Important Reminder

On April 30th, it was announced via a Customer Advisory that Ocean Network Express (North America) Inc. will no longer offer Freight Forwarder Compensation for export cargo originating from the United States and Canada. Our tariffs (rule #9001 & 9002) will change to represent a zero percent or zero dollar amount (0%/\$0.00) commission rate to Freight Forwarders.

See full advisory here: <a href="https://us.one-line.com/news/freight-forwarder-commission">https://us.one-line.com/news/freight-forwarder-commission</a>

### **This Month in ONE**

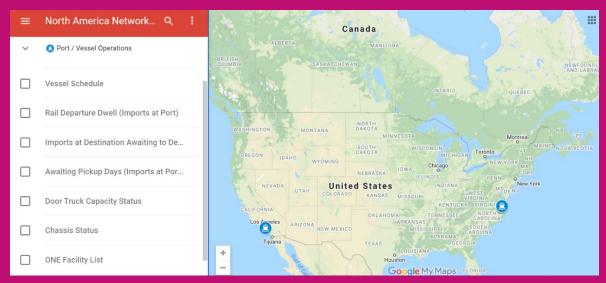
On May 10th, 2021 ONE announced to continue expanding its current refrigerated containers (reefers) fleet by adding another 27,500 new units (including 850 equipped with advanced Controlled Atmosphere technology) to meet the growing demand for refrigerated cargo around the world. ONE now has one of the largest and newest fleets in the world, equipped with the most advanced technologies designed to hand perishable cargo demand. Since its inception, ONE has been consistently investing a new reefer containers.



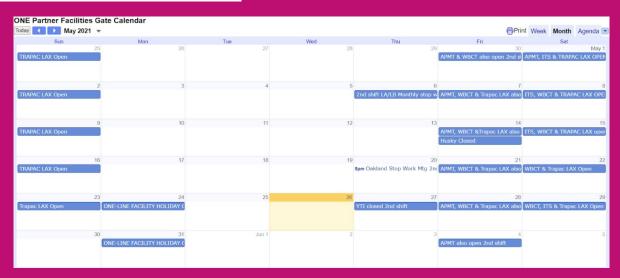
# **ONE's North America Resources**

With your ONE eCommerce Login you have access to ONE's North America Network Map and Port Gate Calendar which contain detailed information like Vessel Schedules, Rail Departure Dwell, Door Truck Capacity, Chassis Status and much more.

### Click Here for the North America Network Map



#### **Click Here for the ONE Gate Calendar**



Thank you for choosing Ocean Network Express (North America), Inc.