

May 6th, 2021

North America Payment Methods

URGENT UPDATE - Please Distribute to Accounts Payable Parties

Dear Valued Customers & Partners,

As part of ONE's ongoing efforts to digitalize and innovate while ensuring continuity of operations, we are transitioning all incoming payments to electronic methods. This initiative will strengthen our ability to receive and process payments in an expeditious manner ensuring we deliver your every day.

Effective July 1, 2021

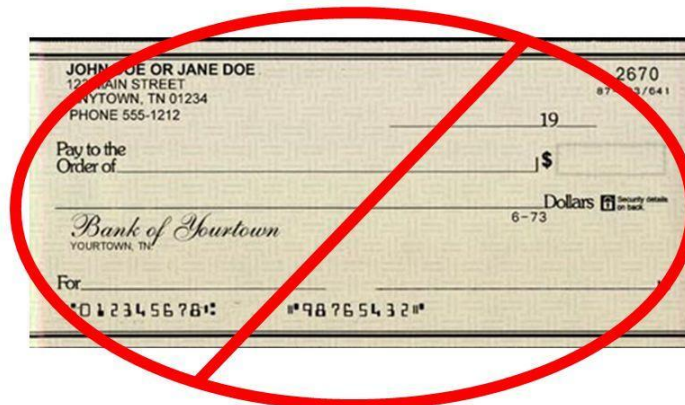
ONE will no longer accept paper checks presented for payment in North America.

ACH/ Wire payments have always been available; however, ONE is now partnering with PayCargo to offer our customers and vendors additional payment options. We ask that you begin making all payments to ONE via ACH/Wire, PayCargo, or eModal payment portals. For more information on acceptable payment options please reference the below:

US Customers: <https://us.one-line.com/Payments>

CA Customers: <https://ca.one-line.com/Payments>

**SAY GOODBYE TO PAPER CHECKS
WE'RE GOING 100% ELECTRONIC**



We appreciate your business and thank you for choosing ONE.

Sincerely,

Ocean Network Express (North America) Inc.
