

August 6th, 2020

Network Status Update

To Our Valued Business Partners,

Terminal, vessel and rail operations have been impacted along the East Coast this week with the passing of Hurricane/Tropical Storm Isaias.

Western Canadian ports (Prince Rupert and Vancouver) remain backlogged due to high cargo volumes and on-going car shortages..

This is a fluid situation with significant changes occurring quickly, and we will continue to provide updates as these impact our supply chain.

North American Network Status Update **(August 6th updates in red below)**

Operation	
Localities	No local/state regulatory restrictions impacting the transportation network.
Labor	Thorough equipment cleaning and physical distancing continues at ocean terminals. No significant impact to production.
Shipper Warehouses	No notable restriction in customer cargo acceptance and devanning of containers.
Terminals	Cleaning and physical distancing processes remain in place with no significant impact on terminal operations
	Isaias - Hurricane Isaias impacted terminal operations throughout the week as it moved up the East Coast. Several stacks of containers were knocked over by winds at GCT Bayonne with 4 ONE imports involved. All EC terminals have resumed full operations.
	Isaias Closures - Miami 8/3, Wilmington 8/3 afternoon & 8/4 morning, Norfolk 8/4 morning, Philadelphia 8/3 & 8/4, NY/NJ 8/4 afternoon. Free time at each port was adjusted accordingly.
	Montreal - There have been on and off longshoremen strikes against terminals in Montreal. ONE has no vessels calling Montreal, but is working with Ceres in Halifax and with CN to ensure ONE vessels and containers are prioritized should lines shift vessels to Halifax calls.
Railroads	No major impediments impacting rail flows in NA.
	West Canada - Import rail dwell in Vancouver and Prince Rupert remains high (over 5 to 8 days). Although railcar supply has increased and is expected to

	<p>be steady, the existing backlog combined with strong volumes continuing will most likely prevent the terminals from catching up within the month of August.</p> <p>Isaias – Norfolk Southern experienced a number of washouts in the Northeast due to flooding related to Hurricane Isaias. 24 hour rail delays in and out of New Jersey terminals during this week are expected as a result.</p>
Trucking	No notable supply, regulatory or operational concerns at this time.
Vessel Operations	<p>Vessels continue to face enhanced USCG, CBP, Transport Canada, and CBSA crew protocols related to Covid-19. Recrewing of vessels remains a challenge globally and in NA. ONE is working closely with vessel owners to support recrewing of long tour crewmen.</p> <p>West Canada - Vessels are still being held out regularly from Vancouver and Prince Rupert terminals due to the rail backlog impact on yard space. We expect this to continue through the month of August as the backlogs are worked down due to better railcar supply.</p> <p>Isaias - All East Coast ports faced some degree of warning or closure by USCG this week as Hurricane Isaias worked its way up the coast. Closures ranged from zero to 36 hours with vessel schedules being impacted similarly. Following the passing of the storm, operations quickly returned to normal with the ensuing coordination with each of the terminals to establish berth schedules for each vessel.</p>
Depot Network	Depots are mostly operating as normal. Empty inventories are adequate to tight (depending on location) with no empty receiving restrictions in place nationally.
Chassis	Chassis supply remains very tight in Southern California due to high demand. The industry is experiencing spot shortages at various terminals through the course of the week. POP chassis providers are working to improve the supply by accelerating repair of out of service equipment and injecting more equipment into the pool. ONE is working closely with our provider FV to secure equipment for high profile customers and cargo
ONE Network Map	<p>Follow below hyperlink to view local conditions in ONE's NA Network: North America Network Map ***NOTE: eCommerce Login Required</p>
ONE Terminal Calendar	<p>Follow below hyperlink to view ONE's terminal closure calendar: Terminal & Depot Gate Calendar ***NOTE: Google Login Required</p>

Sincerely,

Ocean Network Express (North America) Inc.
