

March 20th, 2020

Electronic Payment Instructions: COVID-19

Dear Valued ONE Customers,

Due to the current situation with the COVID 19 pandemic, Ocean Network Express is asking all customers and payers to utilize electronic payments. This will facilitate payment application and freight release if there is a disruption in the mail system. We can accept payment by ACH or Wire, using the instructions below.

Remittance Details should be sent to our cash receipts team at: NA.FA.INTLREMITTS@one-line.com

Questions/Confirmation of package receipt requests can be sent to: NA.FREIGHTRELEASE@one-line.com

There is no change to the OBL surrender process, but please allow for additional processing time as there may be delays related to the current situation. During this time we request that all mail/overnight packages are sent to our North America Corporate Headquarters in Richmond, VA, at the address noted above.

*****Please note all payments in USD only*****

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For WIRE payments:	
For US Payments :	For Canada Payments :
ABA # 021001088	SWIFT Code: HKBCCATT
Account# 000274666	Account# 002-843390-070
SWIFT Code: MRMDUS33	HSBC Bank Canada
HSBC BANK USA NA	70 York Street
452 Fifth Ave	Toronto, Ontario M5J 1S9
New York, NY 10018	
	USD Correspondent Bank
	Citibank NA
	SWIFT Code: CITIUS33
For ACH payments:	
For US Payments :	For Canada Payments (Only for domestic transfers in Canada) :
ABA # 022000020	Institution Number : 016
Account# 000274666	Transit Number: 10002
SWIFT Code: MRMDUS33	Account # 843390-070
HSBC BANK USA NA	SWIFT Code: HKBCCATT
452 Fifth Ave	HSBC Bank Canada
New York, NY 10018	70 York Street
	Toronto, Ontario M5J 1S9

Remittances for WIRE/ACH payments:	
For US & Canada	
Please email remittance details to :	
NA.FA.INTLREMITTS@ONE-LINE.COM	
EMAIL should include the following:	
<u>Subject Section</u>	
1.) Sending companies' name	
2.) Total amount & date of the ach/wire payment	
<u>Body of the message</u>	
1.) Invoice Numbers & the amounts paid on each invoice	
2.) Total amount of the ach/wire payment	

Sincerely,

Ocean Network Express (North America) Inc.
