

September 30th, 2019

## **Husky Terminal Tacoma - Reservation System**

**Dear Valued ONE Customers,**

Please find the below official announcement regarding Husky Terminals new reservation system.

“In Husky’s continuing effort to improve operational efficiency and provide high quality service levels to our customers, Husky will implement an appointment system for Import Container Delivery beginning Monday, October 14<sup>th</sup>. Husky has contracted eModal as the provider of the appointment system. eModal provides a user friendly platform that is currently used in over 50 ports and terminals across North America. Please review the details below:

- As of October 14<sup>th</sup>, Appointments will be **required** for all Grounded Import Loads delivered from our transtainer (RTG) runs.
  - *Appointments are only required for grounded imports delivered by RTG and not required for any other transaction type*
  - *Peel pile imports are exempt*
- Appointments are available in 1-Hour Time Slots and allow a 60 Minute grace period before and after the scheduled time slot (3 hours)
- Appointments can be made 1 Week in advance and up to 60 Minutes prior to the appointment time slot
- Appointments for Grounded Import Loads will be required during all gate hours, including all Hoot, Overtime or Saturday Gates

In order to secure appointments, an account must be created with eModal. Dispatchers can register at [www.emodal.com](http://www.emodal.com).”

Sincerely,

Ocean Network Express (North America) Inc.

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