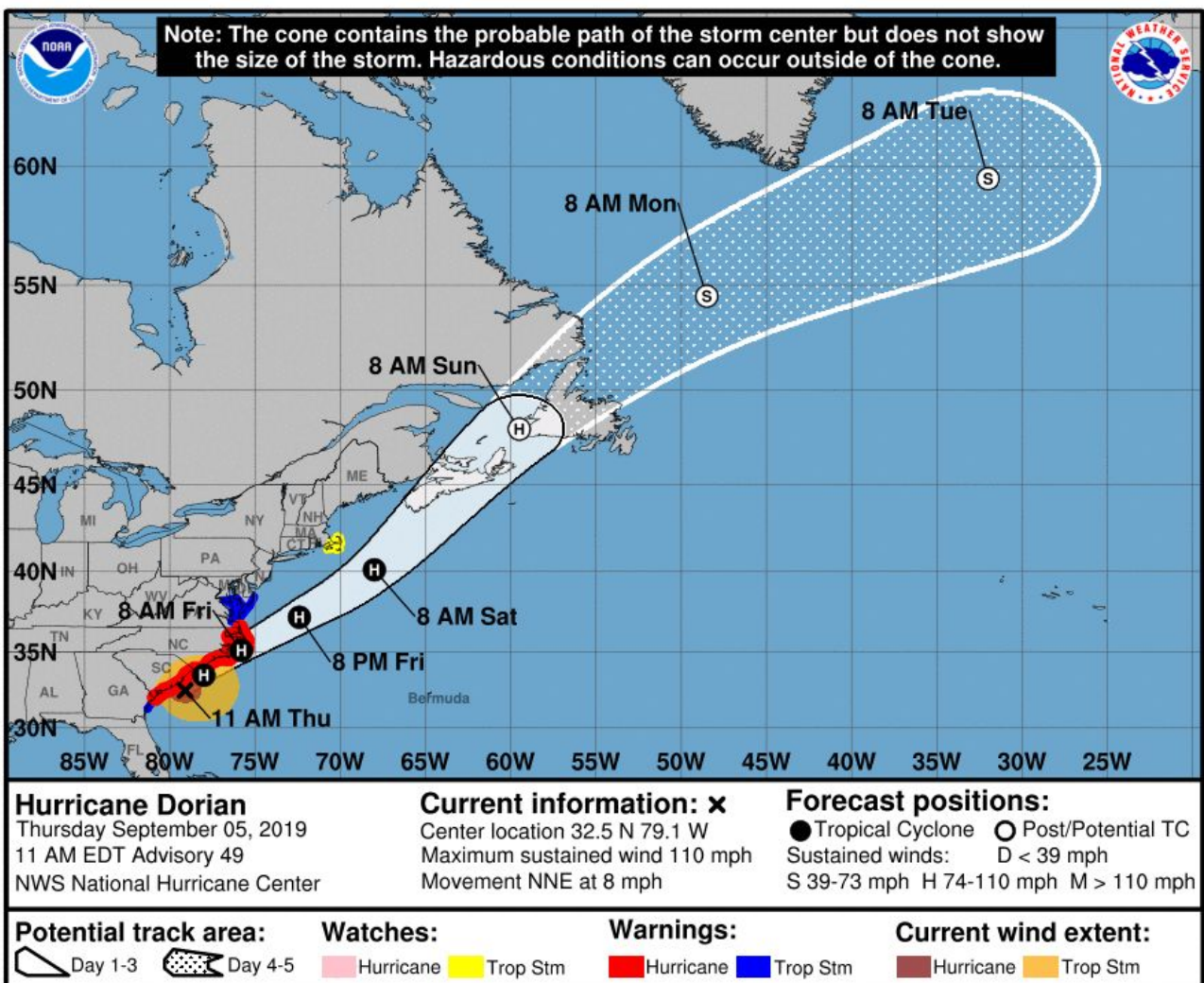


September 5th, 2019

Dear Valued ONE Customers,

Hurricane Dorian Update 6

We have received the following information from the National Weather Service, Hurricane Dorian continues to move along the Southeast US coast and is expected to approach South Carolina through Thursday. Dorian will remain a dangerous hurricane, bringing heavy rain, storm surge, damaging winds, and isolated tornadoes along and near the coasts of Georgia, South Carolina, North Carolina and portions of southeast Virginia and the southern Chesapeake Bay through late week.



Hurricane Dorian continues to proceed along the East Coast, most of the port operation will be affected and all of the EC and AL service will be impacted.

We are expecting congestion in SAV once operations resume on Friday Sep 6th, and are discussing recovery measures together with our THEA partners.

| Location | Facility Status | Port Status |
|------------------------------|--|---|
| Port Locations | | |
| Miami | Terminal Open as of 0700 9/4 **FEC has resumed OPS** **SFCT/USMIA02 is Open** | Port Condition returned to NORMAL effective 1000/04 **Port assessments to begin tomorrow** |
| Jacksonville | **Terminal will be closed 9/5. Full reopen scheduled for 9/6** | Port Condition ZULU was set effective 0800/03-Sep for Jacksonville **Post storm assessments to begin tomorrow at first light** |
| Savannah | **Terminal Closed 9/5** Expect delayed opening on 9/6 | Port Condition ZULU set 2000/03 2000/Sept/3 |
| Charleston | **Terminal closed 9/5** | Port Condition ZULU was set effective 0800/04-Sep for Sector Charleston and remains. |
| Wilmington | **Terminal Closed 9/5** | Port Condition ZULU was set effective 1600/04 |
| Norfolk | **Terminal Open** | Port Condition YANKEE will be set effective 1900/04 for Sector HR. Port Condition ZULU is now expected to be set 1600/05-Sep |
| New York | Terminals Open | No updates to normal port conditions as of this message. |
| Halifax | Terminals Open | No updates to normal port conditions as of this message. |
| Inland Rail Locations | NS, UP and CSX have receiving embargoes for units destined to Florida, Savannah and Charleston. | |

| | | |
|--|--|--|
| NS Charleston & Savannah (As Destinations) | Embargo effective Sept/2 till Friday Sept 6 announced. | |
| CSX Charlotte | CSX not accepting shipments billed from Charlotte to Wilmington (no laden affected, only empties at this time) lane is being reviewed day to day | |
| <p>Empty Release: No releases at closed locations. ONE is still releasing at inland locations for impacted port destinations and vessels. ONE Door truckers are being told to get ONE approval in any cases where an export door appointment could result in extra costs related to export receiving embargoes. This is something which will be reviewed on an on-going basis as export receiving, vessel capacity and chassis may impact future flows.</p> | | |
| <p>Empty Returns: No empty receiving at closed locations. ONE is still accepting empty returns at inland locations for impacted port destinations and vessels. Truckers should consult ReturnLocation.com for instructions. This is something which will be reviewed on an on-going basis as receiving capacity may be impacted depending on the disruption's duration.</p> | | |
| <p>Chassis: No major concern today, but a risk area once the storm passes and port operations work to recover.</p> | | |
| <p>USCG Port Conditions:</p> <ul style="list-style-type: none"> ● WHISKEY: A heightened condition in which gale force winds are possible within 72 hours. All commercial vessels and barges greater than 500 gross tons and all oceangoing barges and their supporting tugs shall report to the Coast Guard Captain of the Port their intention to depart or remain in port. They shall also complete an application and submit it in writing within 24 hours to the Coast Guard COTP to remain in port. ● X-RAY: A readiness condition in which gale force winds are possible within 48 hours. Vessels more than 500 gross tons and oceangoing barges and their supporting tugs should make preparations to leave the port or have received permission from the Coast Guard COTP to remain in port. ● YANKEE: A warning condition in which gale force winds are possible within 24 hours. During Port Condition YANKEE all affected ports are under USCG vessel traffic control measures where the captain of the port restricts/controls all vessel activity. All vessels greater than 500 gross tons and oceangoing barges and their supporting tugs with permission to remain in port should make their final mooring arrangements. ● ZULU: A danger condition in which gale force winds are possible within 12 hours. In Port Condition ZULU the port is closed and all port operations are suspended except for vessel movements and activities specifically authorized by the Coast Guard COTP | | |

Sincerely,

Ocean Network Express (North America) Inc.
