

May 31, 2019

Dear Valued ONE Customer,

## **North America Update**

### **DETENTION (PER DIEM) BILLING CHANGE FOR CARRIER HAULAGE SHIPMENTS**

#### ***Change effective July 1, 2019***

Beginning July 1, 2019, all container detention (per diem) accrued on ONE carrier haulage ('Door') moves will be billed to the motor carrier in the same manner as merchant haulage ('CY') detention is billed today. Charges for all service types will be billed to the motor carrier interchanging ONE equipment unless alternate arrangements are approved by ONE.

For imports, the change will begin with laden containers pulled by the trucker from the destination terminal on/after July 1. For exports, the change will start with empty containers picked up by the motor carrier on/after July 1.

Additionally, to assist with the tracking of equipment, we will send a weekly "on street" dwell report to motor carriers listing all ONE equipment out on interchange. The report will include remaining free time for each unit and current per diem billing status (if any). We intend for this report to help prevent per diem charges and improve both container and chassis utilization by minimizing street dwell. We appreciate your support and cooperation.

Sincerely,  
Ocean Network Express (North America) Inc.